

JOANNE S. YAMAUCHI, Ph.D.

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Dr. Joanne S. Yamauchi is a Professor Emerita of Communication in the School of Communication at The American University in Washington, D.C.

Dr. Yamauchi received her B.A. in English and Theatre from Goucher College, her M.A. in Speech Communication with honors from Columbia University, and her Ph.D. in Communication Studies from Northwestern University.

Her research and training efforts for the past 38 years have focused on managing culturally diverse communication in organizations. She has also conducted numerous seminars nationally and internationally for over 100,000 professionals. Her seminars have been conducted for all of the major U.S. government departments and numerous corporations, nonprofit organizations, and universities. Her most recent publication is "The SOLVE Communication Method™: Working out of the Bamboo Box with Asian Pacific Americans and African, European, Hispanic, and Native Americans."

Dr. Yamauchi has received grant awards from the National Institute of Mental Health, the National Institute of Education, and The American University. Her achievements have been listed in the *World Who's Who of Women* and the *Who's Who of American Women*. She also was recognized nationally for her work with the "Excellence 2000" award from the United States Pan Asian American Chamber of Commerce and was named "Asian American Professional of the Year" by the National Association of Asian American Professional Women. She also has the distinction of being the youngest professor and the first Asian American woman to attain tenure and the rank of full professor at American University.

Dr. Yamauchi has also served as an associate editor of several communication journals; governing board member of the Society for Intercultural Education, Training, and Research; and commissioner of the Intercultural and International Communication Commission of the National Speech Communication Association.

PARTICIPANT ORGANIZATIONS: PARTIAL LIST

AT & T

American Association of Higher Education
American Council of Education
American Film Institute
American Heart Association
American Red Cross
American University, Washington, D.C.
Asian American Government Executives Network
Brown University
Bureau of the Census
Center for Medicare and Medicaid Services,
Baltimore, Md.
Childrens Museum, Washington, D.C.
Common Cause
Corporation for Public Broadcasting
CASE, Council for the Advancement and
Support of Education
Corcoran School of Art, Washington, D.C.
Defense Logistics Agency, Washington, D.C.
Defense Mapping Agency, Washington, D.C.
Denny's Corporation
District of Columbia Commission on Fine Arts
District of Columbia Rape and Crisis Center
Family Services Agency, San Francisco
Federal Asian Pacific American Council
Federal Aviation Association
Federal Bureau of Investigation
Federal Communications Commission
Federal Highway Administration, DOT
Federal Women's Program, Washington, D.C.
Filipino American Women's Network
Folgers Shakespeare Theatre, Washington, D.C.
Friends of the Kennedy Center
General Motors Corporation
George Washington University, Division of Continuing
Education, Washington, D.C.
Greater Washington Board of Trade
Hawaii State Teachers Association
Hotel Washington, Washington, D.C.
InterAction, American Council for Voluntary
International Action
Internal Revenue Service
International Council on Counseling, Washington, D.C.
Japanese American Citizens League
Joint Council of Extension Professionals
Kennedy Center for the Performing Arts
Leadership Education for Asian Pacifics, Los
Angeles
League of Women Voters
Marriott Hotel Corporation
Maryland Educational Broadcasting Station
U.S. Department of Health and Human Services
U.S. Department of Housing and Urban Development
Montgomery Community College, Maryland
Montgomery County Public School Systems,
Maryland
National Academy of Public Administration
National Aeronautics and Space Administration
(NASA)
National Air and Space Museum
National Association of Asian Pacific
American Education
National Association of Bilingual Education
National Association of County Agricultural
Agents
National Association of Extension 4-H
Agents
National Association of Extension Home
Economists
National Association of Professional Asian
American Women
National Association of Student Personnel
Administration
National Building Museum
National Cancer Institute
National Council for International Visitors
National Education Association
National Network of Asian Pacific American
Women
National Organization of Pan Asian American
Women
Organization of Chinese Americans
Pan Asian American Chamber of Commerce
Planned Parenthood Association
Political Leadership Institute, YWCA
Procter and Gamble
Rehabilitation Hospital of the Pacific, Hawaii
San Francisco State University
Sasha Bruce Youth Network, Washington, D.C.
Sheraton Hotel Corporation
Social Security Administration
State of Hawaii Family Court System
The Pavilion, Washington, D.C.
University Extension Service, University of Hawaii
U.S. Agency for International Development
U.S. Coast Guard
U.S. Defense Intelligence Agency
U.S. Defense Mapping Agency
U.S. Department of Agriculture
U.S. Department of Army
U.S. Department of Commerce
U.S. Department of Defense
U.S. Department of Education
U.S. Department of Energy

U.S. Department of the Interior
U.S. Department of Labor
U.S. Department of Navy
U.S. Department of State
U.S. Department of Transportation
U.S. Department of the Treasury
U.S. Food and Drug Administration
U.S. Office of Personnel Management
U.S. Patent and Trademark Office
U.S. Public Health Service
U.S. Secret Service
University Extension Service, University of Hawaii
University of California, Berkeley
Veterans Administration
Virginia Polytechnic Institute
Voice of America
Washington Chamber Symphony, Washington,
D.C.
Washington Metro Subway and Rail System,
Washington, D.C.
Washington National Cathedral
William and Mary College
Winnebago Tribal Council, Tomah, Wisconsin
Young Mens Christian Association (YMCA)
Young Womens Christian Association of the USA
(YWCA)